

June 5, 2009

FIRST NAME FIELD LAST NAME FIELD  
STREET ADDRESS 1  
STREET ADDRESS 2  
STREET, STATE, ZIP

For questions and/or problems, or help to translate, call the Beneficiary Help Line at 1-800-642-3195 or TTY 1-866-501-5656.

Spanish: Si necesita ayuda para traducir o entender este texto, por favor llame al telefono, 1-800-642-3195 or TTY 1-866-501-5656

Arabic: TTY 1-866-501-5656

إذا كان لديكم أي سؤال، يرجى الإتصال بخط المساعدة على الرقم المجاني ١-٨٠٠-٦٤٢-٣١٩٥

Dear Beneficiary:

Due to Michigan's budget problems, the State cannot continue to pay for some Medicaid covered services. These changes are a result of Executive Order 2009-22. This letter applies to all adult Medicaid beneficiaries in the household who are age 21 and older. This letter does not apply to children.

Beginning **July 1, 2009**, Medicaid will not pay for services from the following providers for **Medicaid beneficiaries age 21 and older**.

- **Chiropractors** – all services provided by a Chiropractor will not be covered.
- **Podiatrists** – all services provided by a Podiatrist will not be covered.
- **Vision Services** – routine eye exams, eye glasses, contact lenses, and other vision supplies and services will not be covered. Eye exams will be covered if you hurt your eye or have an eye disease.
- **Hearing Aid Dealers** - hearing aids will not be covered. If a hearing aid has already been ordered for you, Medicaid may still pay for it. You should check with your hearing aid provider to find out if Medicaid will still pay for your hearing aid.
- **Dentists** – dental services will only be covered for emergencies (treatment of pain or infection). Routine dental exams, cleanings, fillings, dentures, or other non-emergency services will not be covered. If you have dental work that has been started, but not completed (such as dentures), Medicaid may pay to finish the work after July 1, 2009. Your dentist's office will know whether the services you need are ones that Medicaid will cover.

Medicaid will still pay for your doctor's visits, hospital services, nursing home care, medicines, and many other services.

If you have questions about this letter and are enrolled in a Medicaid Health Plan, call Member Services at your plan. If you are not enrolled in a health plan, you may call the Beneficiary Helpline toll-free at 1-800-642-3195.

If your services were ended because of this Medicaid change due to the Executive Order 2009-22, you do not have a right to a hearing.

If you believe your services were ended for a reason other than this change, you may request a hearing. Hearing requests must be made in writing to the State Office of Administrative Hearings and Rules within 90 calendar days of the date of this notice. The written hearing request must be signed by you or an authorized person and include you or your authorized person's name, address, and telephone number.

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You can also call the Beneficiary Helpline toll-free at 1-800-642-3195 to get a "Request for Hearing" form. The written request or the form must be mailed to:

State Office of Administrative Hearings and Rules  
for the Michigan Department of Community Health  
P.O. Box 30763  
Lansing, Michigan 48909

You may call the State Office of Administrative Hearings and Rules (SOAHR) toll-free at 1-877-833-0870, if you have any hearings-related questions.

Sincerely,

A handwritten signature in cursive script that reads "Stephen Fitton".

Stephen Fitton, Acting Director  
Medical Services Administration